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LIMITED 15 YEAR EXTENDED PRODUCT WARRANTY

Warranty Application Certification

By submission of the extended warranty application, your installing company is certifying that an On-Q/Legrand (On-Q) end-to-end Connected Home System, including On-Q service center & modules, On-Q outlets & accessories, On-Q speakers & sub woofers, as well as On-Q - approved partner cable has been provided; that the installing company has followed all On-Q and On-Q - approved cable partner installation guidelines; and that the installing company is an authorized On-Q dealer or installer. The installing company must submit a properly completed registration application to On-Q for each house in order to activate the warranty.

Warranty Period

This 15 Year Extended Warranty begins on the Home Purchase Closing Date and continues for 15 years. It is transferable to subsequent owners of the home. Submittal of ownership changes is requested but not required to maintain this warranty.

Filing a Warranty Claim

All warranty return requests must be initiated through On-Q Customer Service and have a valid warranty application on file. On-Q Customer Service may be contacted via telephone 800-321-2343 or via e-mail customer.service@onqlegrand.com. If the defective product is an approved cable partner product, On-Q Customer Service will forward the call to the cable partner's customer service department. If the defective product is an On-Q product, On-Q Customer Service will fulfill the warranty claim through the authorized On-Q dealer or installer.

What is Covered?

All passive structured wiring products bearing the On-Q name or logo and installed by an authorized On-Q dealer or installer using On-Q – approved cable partner's passive cables in accordance with the On-Q and approved cable partner's installation guidelines are covered, in addition to On-Q speakers and sub woofers. Passive products are defined as those products that do not require a power source in order to operate. Speakers and sub woofers are defined as any speaker product from any On-Q speaker line, and any On-Q sub woofer. On-Q will repair or replace the defective product to the authorized On-Q dealer or installer.

What is NOT Covered?

In no event is On-Q or the On-Q – approved cable partner liable for labor or other costs in connection with diagnosing, repairing, removing, installing, shipping, servicing or handling the defective product. In the event that the original authorized On-Q dealer or installer is no longer available, On-Q will assist in locating other qualified On-Q dealers or installers. All costs associated with installation services are NOT covered by On-Q nor by the On-Q – approved cable partner.

Approved On-Q Cable Partners

The following is a list of approved On-Q cable partners: Belden CDT, Coleman Cable, Inc. (CCI), Genesis Cable Systems, Monster Cable, Structured Cabling Products (SCP).

Limited Warranty

On-Q/Legrand ("On-Q") and the On-Q – approved cable partner warrant to the homeowner ("Purchaser") that the passive products, speakers and sub woofers manufactured by or for On-Q and installed using On-Q – approved cable partner's passive cables and installed by an authorized On-Q Dealer in accordance with the On-Q and the On-Q – approved cable partner's installation guidelines and other qualifications described above ("Warranted Products"), as conclusively evidenced by the name or logo of On-Q or the On-Q – approved cable partner appearing on the product, shall be free from defects in material or workmanship for fifteen (15) years from home purchase closing date. ("Warranty Period"). Passive products are defined as those products that do not require a power source in order to operate. Speakers and sub woofers are defined as any speaker product from any On-Q speaker line, and any On-Q sub woofer. Failure of Purchaser to submit a warranty claim to On-Q no later than thirty (30) days after expiration of the Warranty Period or thirty (30) days after Purchaser first becomes aware of such a claim, whichever first occurs, shall be an admission by Purchaser and conclusive proof that a product is in every respect as warranted and shall release On-Q and the On-Q – approved cable partner from all claims for damage or loss sustained by Purchaser. Defective products shall be returned in accordance with the procedures set forth in the warranty certificate. Purchaser's sole and exclusive remedy for defects in material or workmanship in Warranted Products shall be, at the option of On-Q and the On-Q – approved cable partner, the repair or replacement of the defective product. In no event shall On-Q or the On-Q – approved cable partner be liable for incidental, consequential or punitive damages or for labor or other costs in connection with diagnosing, repairing, removing, installing, shipping, servicing or handling the defective product. Neither On-Q or the On-Q – approved cable partner make any warranty with respect to products they sell that do not contain the authorized On-Q or On-Q – approved cable partner name or logo, and Purchaser, by acceptance of the product, agrees that its sole and exclusive remedy shall be against the manufacturer of such product. OTHER THAN AS EXPRESSLY PROVIDED ABOVE, NEITHER ON-Q NOR THE ON-Q – APPROVED CABLE PARTNER MAKE ANY WARRANTY WHATSOEVER TO PURCHASER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY PRODUCT, WHETHER EXPRESSED, IMPLIED, OR STATUTORY (INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR OR INTENDED PURPOSE). THIS EXTENDED WARRANTY DOES NOT COVER PRODUCTS THAT REQUIRE A POWER SOURCE IN ORDER TO OPERATE (ACTIVE PRODUCTS) WITH THE EXCEPTION OF ON-Q SPEAKERS AND SUBWOOFERS. The foregoing warranty for Warranted Products does not extend to (i) damage or repairs required as a result of improper wiring, misuse, misapplication, abuse, improper servicing, unauthorized alteration, improper operation, or handling, storage, installation, or operation that is not in accord with instructions that may be furnished with the product; (ii) failures due to abnormalities in or interruption of electrical service; or (iii) damage caused by lightning, floods, winds, fires, accidents, corrosive atmosphere, temperature extremes, or other conditions that are beyond the control of On-Q or the On-Q – approved cable partner. Original purchases or replacement products may be new, rebuilt, remanufactured or reconditioned. This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights which vary from state-to-state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the Purchaser. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the Purchaser.